COURSE OUTLINE

1. GENERAL INFORMATION

FACULTY	ECONOMY AND MANAGEMENT				
DEPARTMENT	ORGANIZATIONS MANAGEMENT, MARKETING AND				
	TOURISM				
LEVEL OF STUDY	UNDERGRADUATE				
COURSE CODE	1605-230501	SEMESTER 5th			
TITLE	Management Information Systems				
Autonomous Teaching Activities			WEEKLY TEACHING HOURS		CREDITS
Lectures		3		5	
COURSE TYPE	GENERAL BACKGROUND				
PREREQUISITE COURSES	NONE				
TEACHING LANGUAGE	GREEK AND ENGLISH				
COURSE OFFERED TO	YES				
ERASMUS STUDENTS					
COURSE WEBPAGE (URL)					

2. LEARNING OUTCOMES

Learning outcomes

The course aims to familiarize students with the concepts of management information systems, as well as to capture the role they play in the decision-making process and achieve a competitive advantage. The course introduces basic concepts of information systems related to infrastructure and their role in companies and organizations.

Upon completion of the course students will be able to:

- 1. KNOWLEDGE: Describe the contribution of information systems to business process restructuring and select the appropriate tools in decision making.
- 2. UNDERSTANDING: To prepare exploratory studies for information systems under really applicable scenarios and to distinguish and explain the individual cases.
- 3. IMPLEMENTATION: Examine marketing strategies with information systems support
- 4. ANALYSIS: To compare and evaluate information systems.
- 5. SYNTHESIS: To create and synthesize models, and to reorganize and reconstruct marketing strategies by reconstructing information data.
- 6. EVALUATION: Upon completion of the course students will be able to evaluate, compare and conclude, proposing the most appropriate method of approach to marketing by analyzing case studies.

General Skills

✓ Search, analysis and synthesis of data and information, using the necessary technologies

- ✓ Independent Work
- ✓ Teamwork
- ✓ Exercise criticism and self-criticism
- ✓ Promotion of free, creative, and inductive thinking
- ✓ Decision Making

3. COURSE CONTENT

- 1. Introductory Concepts and Importance of Information Systems in Business
- 2. Business Information Systems: Basic Elements of a Business, Types of Information Systems, Operation of Business Information Systems
- 3. Hardware and software technology management in the company
- 4. Information Systems and Business Strategy: Achieving Competitive Advantage, Competitive Power Model, Value Chain Model
- 5. Complex examples in achieving competitive advantage with information systems
- 6. Decision Making: Decision Types, Decision Making Process, Decision Making Systems (DSS
- ESS GDSS), Intelligent Decision-Making Systems
- 7. Knowledge management: Knowledge management systems, Knowledge handling systems
- 8. Information Systems Development: Information system life cycle analysis
- 9. Information Systems Development: Collection and processing of user requirements, Modeling, and systems design
- 10. Complex examples in the development of Information Systems
- 11. Evaluation of information systems
- 12. Management of supply/development projects of Information Systems
- 13. Issues of ethics, privacy, and security

4. TEACHING AND LEARNING METHODS - ASSESSMENT

TEACHING METHOD	Face to face		
ICT USE	Use of modern teaching methods by electronic means		
	(where required). Learning process support through		
	the electronic platform e-class		
TEACHING ORGANIZATION	Activities Working Load per Semester		
	Lectures 39		
	Practice Exercises 25		
	Bibliographic study 30		
	and analysis		
	Progress 15		
	Self-study	51	
	Σύνολο Μαθήματος	150	
ASSESSMENT	Written final exam (100%) that includes:		
	Theoretical content development questions		
	Issues of analytical approach and thinking		
	Multiple choice questions		
	The test material is posted on Moodle and time is		
	spent before the test on answering questions about		
	the test material.		
	A file of students' examination documents is kept until		

Afte	receive their degree. It the exam, time is available to each student to Ify his / her mistakes and explain his / her grade.

5. REFERENCES

-Suggested bibliography:

- McKinney E., Kroenke D., Introduction to Management Information Systems: Processes, Systems, and Information, Broken Hill Publishers LTD, 2017.
- KENNETHC. LAUDON, JANE P. LAUDON, MANAGEMENT INFORMATION SYSTEMS, Kledarithmos Ltd publications, 11th American Edition, 2014.
- Hoffer J., George J., Valacich J., Information Systems: Contemporary Analysis & Design (6th edition), Tziola Publications, 2012
- Wallace Patricia, Management Information Systems, Kritiki SA publications, 2014.
- Giannakopoulos D., Papoutsis I., Administrative Information Systems, 2nd edition, Modern Publishing Ltd., ISBN: 978-960-6674-78-5, 2012.D